# RESULTS PRESENTATION

SHOPPIN



June 2020





### Key business figures



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\*\* Percentage of investment property ^ Investment property in use on a like-for-like basis (excluding other properties held for sale)

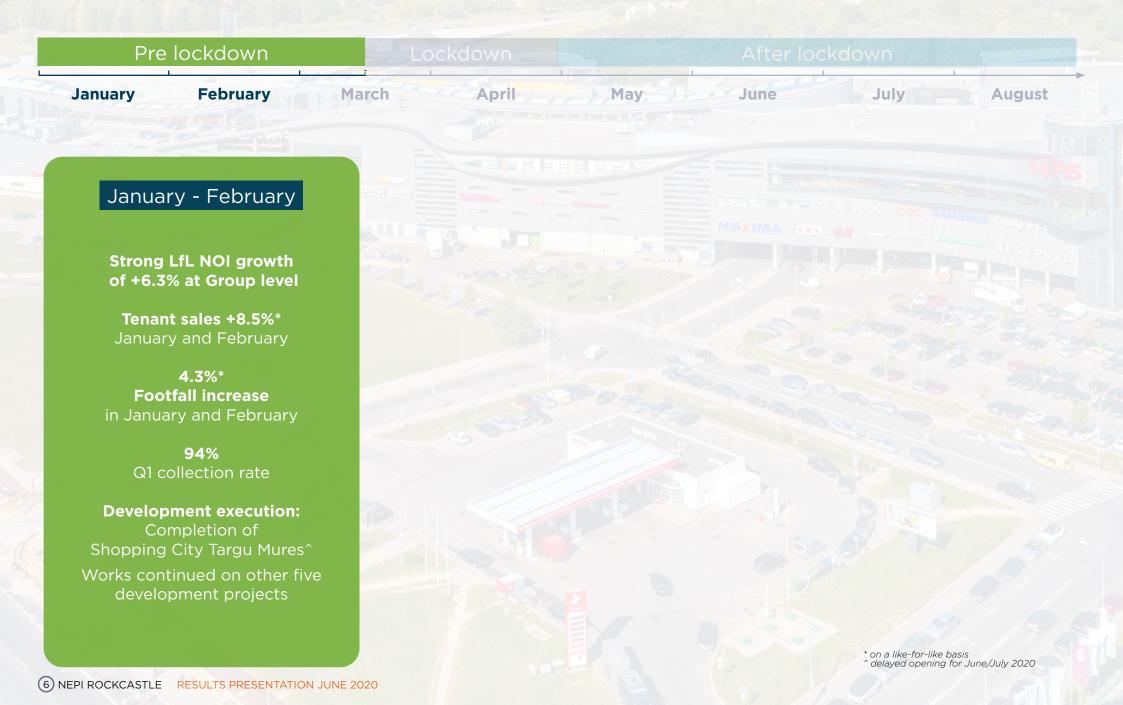
### Key business figures » continued

All concessions granted for the period fully reflected in NOI

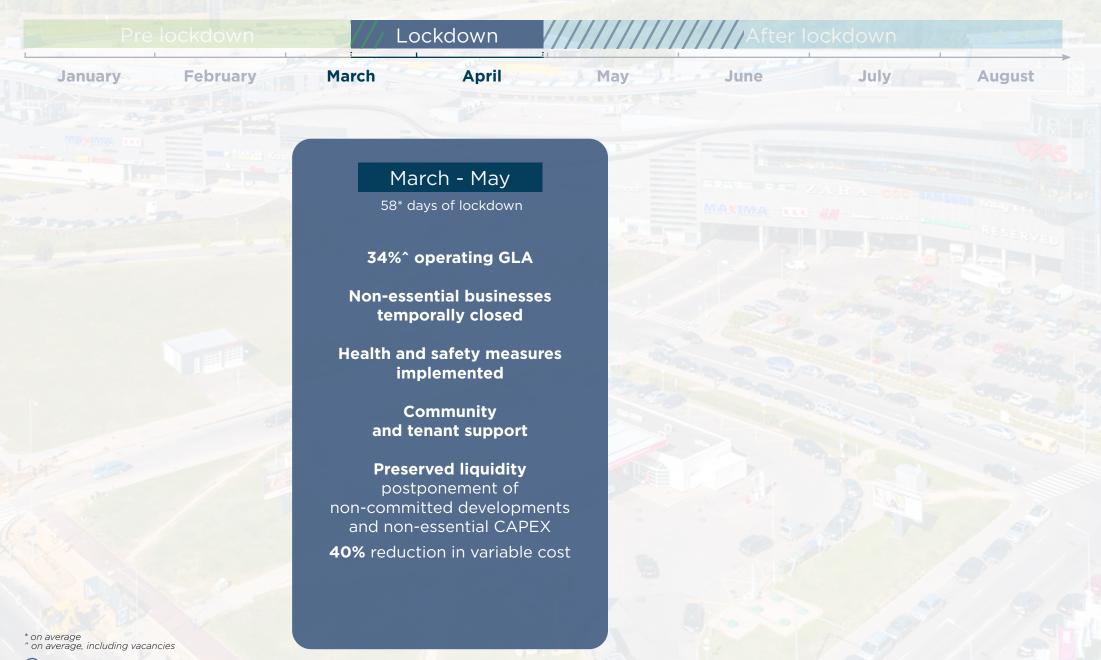


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### Overcoming COVID-19 impact at NEPI Rockcastle



### Overcoming COVID-19 impact at NEPI Rockcastle» continued



### Overcoming COVID-19 impact at NEPI Rockcastle» continued

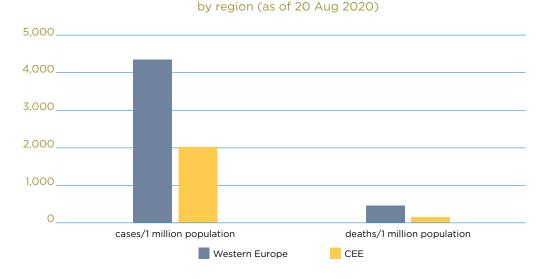


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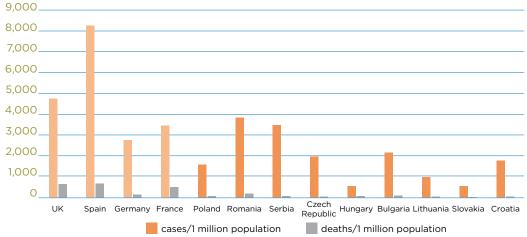
### Facing COVID-19 in Central and Eastern Europe

CEE countries are recording less infections vs Western countries as restrictions were imposed faster

General lockdown is not expected but local/regional lockdowns/restrictions may occur.



**COVID-19 infections** 



#### **COVID-19 infections**

by country (as of 20 Aug 2020)

Source: Worldometers

### **Operations across portfolio**

- Resumed operations starting end of April beginning of May and continued in June
- Main categories still affected by restrictions are restaurants and food courts in Romania while cinemas are still closed in Romania, Croatia and Serbia

	March	April	Мау	June	July	August
Lithuania						E State
Poland						
Serbia						
Croatia						
Czech Republic						
Bulgaria						
Hungary						
Slovakia	Cit I					
Romania						
			Lockdown 📃 Partial restr			
			average days of lockdow	n period affecting NOI		

### **Operations across portfolio** » continued

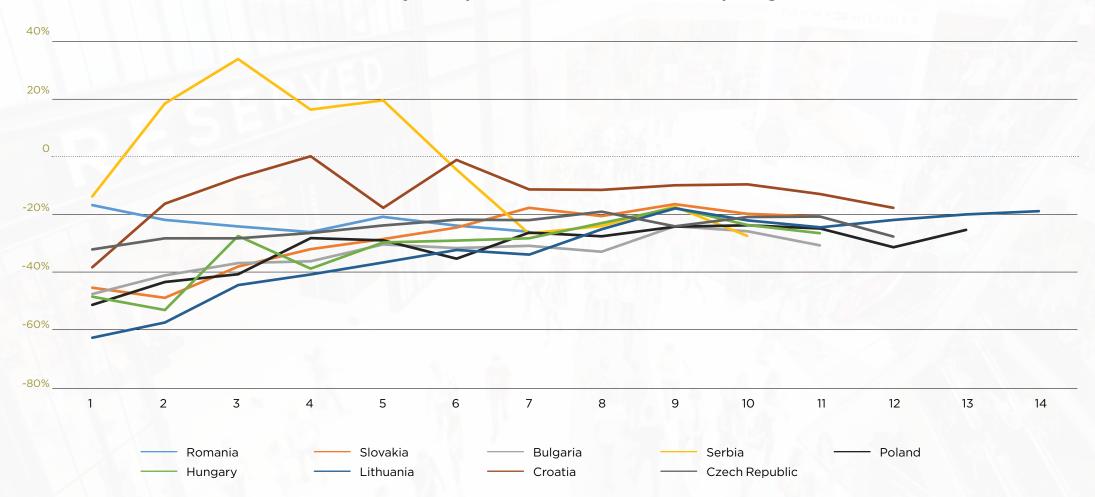


All figures include vacancies; 4% of the GLA affected by restrictions as at 30 June / 31 July 2020

### Rebound post lockdown - Footfall

June 2020 at 70% of June 2019 July 2020 at 75% of July 2019

#### Footfall dynamic post lockdown - relative to re-opening week



### Rebound post lockdown - Tenant sales

#### NEPI Rockcastle tenant sales at 88%\* of June 2019

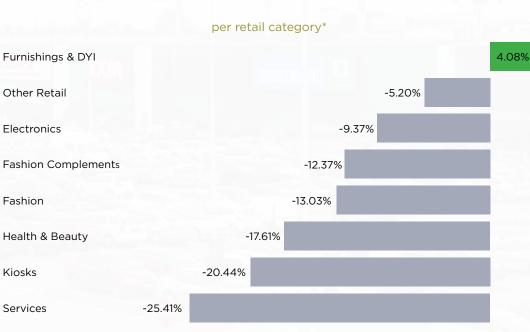
Mirroring consumer's behavior, strong performance of:

- » DYI (+2.5%)
- Sporting Goods (+30.6%) included in Other Retail »
- Pet Shops (+2.6%) included in Other Retail »

	per country			
Country	Turnover Jan & Feb (%)**	Turnover Jun (%)*		
Romania	₹9.9%	-9.3%^ 🌂		
Poland	₹6.1%	-8.5%		
Hungary	₹-2.3%	-24.2%		
Slovakia	₹6.0%	-14.9%		
Bulgaria	<b>1</b> 2.3%	-25.8%		
Serbia	₹25.4%	₹25.3%		
Lithuania	≢13.6%	-12.8%		
Czech Republic	<b>≭</b> 10.7%	-5.5%		
Total	₹8.5%	-12.3%		

per country

#### **Sales performance**



\* LfL tenants and LfL properties that were opened throughout June, excluding entertainment, food services and hypermarkets. Croatian properties are not included as they are not LfL. \*\* LfL properties excluding hypermarkets. Croatian properties are not included as they are not LfL.

^ Romania June turnovers have been considered from 15 June onwards relative to same period from 2019.

### Actions to adapt operations to unprecedented context



### Liquidity

#### Preserve liquidity and optimise capital allocation

- Reduced variable non-critical operating expenses during lockdown by 40% vs 2019 comparative period
- Deferred non-committed development projects
- Supplementary cash capacity through partial drawdown of revolving credit facilities
- 1<sup>st</sup> green bond issue of €500m (July 2020)
- No cash dividend declared for H1 2020
- Capitalisation issue, allotting shares instead of a cash dividend

Liquidity as at 31 July (cash and unused revolving facilities) totals **€862m** 



### Safety in our properties

1<sup>st</sup> "Covid-19 Compliant" certification in 6 countries.16 malls certified Safe Retail Destinations by SAFE Shopping Centers

The Group adehered to the highest health and safety standards:

- social distancing rules
- preventions measures in line with World Health Organisation standards
- fresh air ventilation in centers
- hourly disinfection of frequently used areas
- use of new nanotechnology materials for self-cleaning of all frequently touched areas
- hand sanitising dispensers in all access points of the properties
- face masks acquisition points are available in all shopping centres













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### Tenant suport measures

Aim: re-boost retail ecosystem and ensure long-term sustainability of NEPI Rockcastle business

#### Consistent approach applied across portfolio

- Fair and balanced criteria
- The degree by which tenant's business or retail segment were affected
- Support measures taken by authorities
- Tenant's performance and ability to sustain a long-term relationship
- The need to maintain a vibrant and diverse tenant and category mix
- In the case of multi-location tenants, negotiations held at portfolio level



### Tenant suport measures » continued

#### Measures implemented during lockdown

- deferral of rent payment for up to 60 days
- monthly instead of quarterly invoicing
- relief of marketing contribution during lockdown

#### Post lockdown negotiations

#### **Concessions granted**

- reliefs and partial forgiveness of receivables
- no concessions granted to tenants with good trading in the lockdown (hypermarkets)
- monthly invoicing in arrears for turnover based agreements

#### **30%^ signed lease addendums**

Agreed terms for 66%<sup>^</sup> of the leases

#### **Concessions received**

- extension of lease period
- increase of sales based rents
- introduction of step rents
- landlord break options
- concessions clawback mechanism
- occupancy cost clauses improved

^ cumulative as mid August 2020

### Tenant suport measures » continued

#### Overview of the local legislation's impact on lease agreements



#### General measures taken by governments in CEE

#### Tax measures:

- payment deferral of tax liabilities
- exemptions/discounts granted for property tax (Romania, Poland and Croatia)

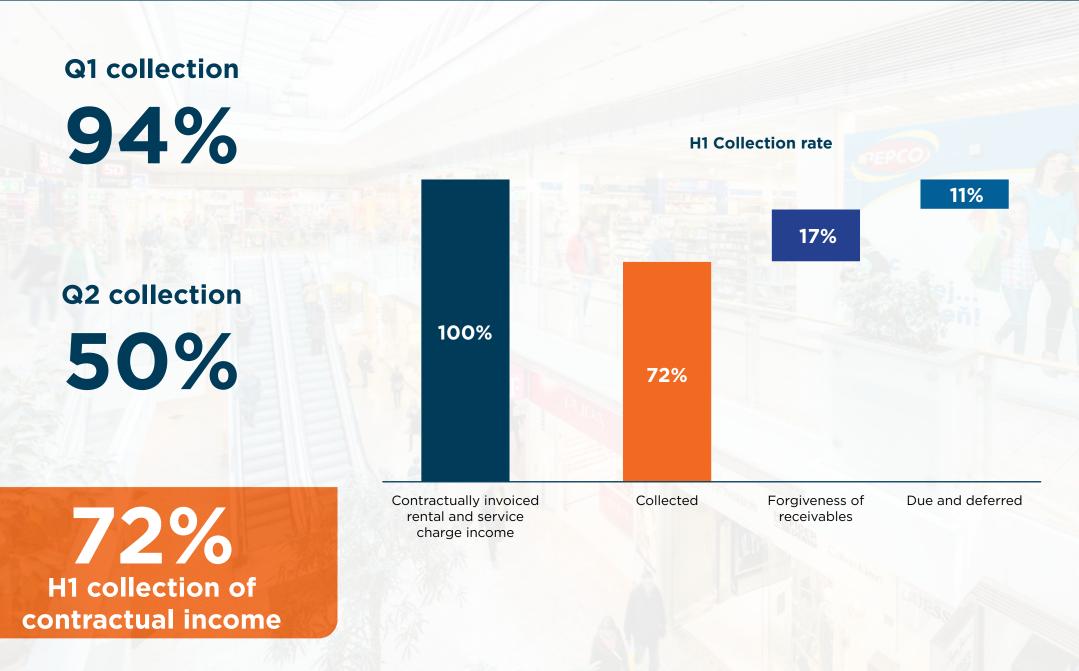
#### **Employment support measures:**

• technical unemployment (with certain thresholds), flexible working time, other tax related benefits as an aid for preserving jobs in affected sectors

#### Financial/liquidity measures:

- loans for working capital, guarantees and other similar grants especially for SMEs
- suspensions of loan payments obligations for 2020 applicable for companies and individuals

### Rent collection overview



### Engaging with our communities during COVID-19 pandemic

#### **Group initiative: Support for National Red Cross**

### peuna sprijinim lupta npotriva COVID-19

#### Romania

90% of the shopping centers directly involved in helping the local communities overcome the COVID-19 effects

- Support for the 1st private COVID-19 hospital
- National food collection campaign
- Online donation platform for Romanian Red Cross
- Donations to medical personnel fighting COVID-19

#### Serbia

Donation platform to support fund raising for Red Cross of Vojvodina

#### Bulgaria

Support for the local United Against Covid fund

Paradise Shopping Center donated to 17 neonatology wards in Bulgaria protective clothing, safety face shields and goggles

### DESPRE CAMPAN

#### Poland

Provided personal protection products, including masks, protective face shields, disinfectant liquid, and an assortment tailored to the needs of medical units



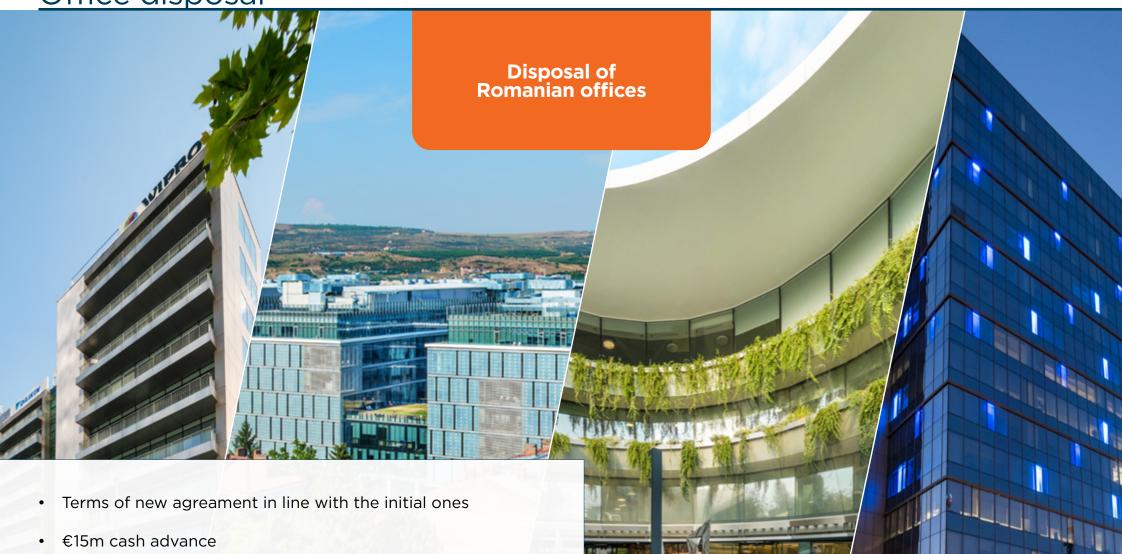






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### Office disposal



Business Centr

- Estimated cash consideration of approximately €290m
- Use of proceeds expected to be held as additional liquidity/ increase balance sheet safety

Adapted asset management

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### Key projects in H1 2020

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ACTIVE MANAGEMENT

ADAPTIVE RETAIL

DEVELOPMENTS COMPLETED AND ONGOING

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#### **Operational optimisation**

#### **Environmental responsibility**

**100% renewable energy** used in all common areas of the shopping centres

Enhanced health and safety measures

1<sup>st</sup> "COVID-19 COMPLIANT" certifications in 6 countries

Reduce waste to landfill

Own green energy production

Safe destination properties

#### Most efficient operations

Smart buildings and parkings

Automate Building operations

Sustainable acquisitions

Development of loyalty and concierge app

Efficient procurement process

Unified property management model

Value adding functions kept in-house

### Active management » continued

**Tenant mix management** 

234 new lease agreements signed in H1 2020



City Park, Romania



Serdika Center, Bulgaria



Braila Mall, Romania



Shopping City Ramnicu Valcea, Romania

Shopping City Deva, Romania BIGOTTI

Ploiesti Shopping City, Romania

#### Little to no change to typical lease terms signed during H1 2020

- lease term remains of minimum 5 years
- commercial terms comprise base rent, service charges, marketing fees and additional turnover rent
- no additional incentives required
- no additional break option
- all leases are in euros
- rent and marketing fees are annually indexed with consumer prices indices, and the vast majority of service charges are recoverable

### Active management » continued

#### New stores opened in H1



### Adaptive retail

#### Adapted leisure and entertainment

#### Large outdoor terraces

- Social gathering point in the city
- Alternative to the food court, allowing customers to eat safely in the shopping centers

#### Adapted entertainment

Outdoor cinemas









#### Adapted leasing

#### Flexible leases for local, smaller tenants:

- Short term leases, 12-24 months
- Step base rents, allowing support for the COVID period but also later on reimbursement to the landlord
- Pop-up stores, for 6-12 months leases

Integration of last mile delivery system - eMag, LPP



### Adaptive retail - Physical Retail and E-commerce

COVID-19 crisis accelerated e-commerce growth. Online retail in CEE expected to reach 7% penetration by 2023



Online share of total retail sales

Source: GlobalData April 2020

#### **Total shopping centre floorspace\***

	Lithuania	Croatia	Poland	Slovakia	Czech Republic	Hungary	Romania	Serbia	Bulgaria	Western Europe	USA
Shopping center density (m <sup>2</sup> / 1,000 population)	377	313	281	227	220	127	107	88	103	351	2 000
Population (million people)	2.8	4.1	38.4	5.5	10.6	9.8	19.5	7.0	7.0	420.5	331
Stock of shopping centre space (million m²)	1.1	1.3	10.8	1.2	2.3	1.2	2.1	0.6	0.7	147.6	662.0

Source: Cushman & Wakefield European Shopping Centres study, Gfk, Worldometer

\* excludes high street retail space

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### Adaptive retail - COVID-19 impact on digital consumer behavior

Driving further digital transformation for NEPI Rockcastle is key. Digital adoption has increased with 13pp during COVID-19

	% of respondents			
Finland	88		11	1 9
Denmark	93			5 98
Czech Republic	85		11	97
Sweden	88		9	97
Spain	84		12	96
Norway	83		13	96
Poland	84		12	96
Portugal	83		12	95
Italy	84		11	95
Hungary	79		16	95
Switzerland	75		18	94
Belgium	83		11	93
ited Kingdom	83		11	93
Netherlands	79		15	93
France	82		10 92	2
Germany	61	28	89	
Romania	64	25	89	
	Before COVID-19 crisis <sup>2</sup> COVID-19 uplift	81	average <sup>3</sup>	94

Digital adoption<sup>1</sup>

1. percentage of respondents using at least 1 digital service in at least 1 industry in the 6 months ending May 2020. Industries include: banking, insurance, grocery, apparel, entertainment, socia media, travel, telecommunications, utilities and public sector. Note that figures may not sum to their totals, because of rounding.

2. percentage of respondents using at least 1 digital service in the 6 months ending May 2020 in at least 1 of 10 industries, excluding those who used digital services for the first time during COVID-19 crisis. 3. Equal weight for all countries. Source: McKinsey & Company "COVID-19 Digital insight survey

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### Adaptive retail - Digital acceleration strategy

#### Future of Retail is Omnichannel

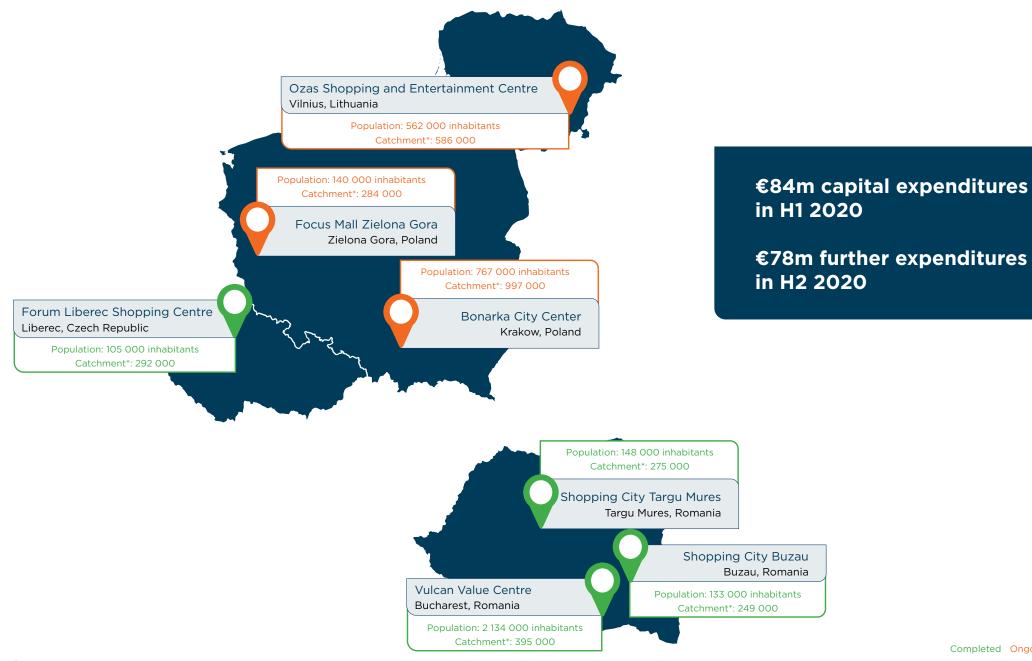
#### **NEPI Rockcastle aims at:**

- Bridge physical and online retail by using Artificial Intelligence and Data Analysis powered platforms
- Create real-time analytics built on physical shopping behavior
- Improve the digital marketing and the customer relationship management capability
- Increase convenience, engagement and loyalty of our existing offline customers
- Adjusted corporate structure to increase digital transformation



### **Developments completed and ongoing**

\* Catchment area presented for 30-min drive



### Developments completed and ongoing » continued



### Developments completed and ongoing » continued



Ozas Shopping and Entertainment Centre - redevelopment and extension (ongoing)

- **Conversion of unused coridor** and unfriendly entrance into entertainment area
- **New playground** a successful leisure destination despite of COVID-19 inconvenience

#### One month into the playground operation:

- Planned opening: 1 April 2020; Actual opening: 18 June 2020
- Planned number of visitors: 8,000 10,000; Received visitors: over 13,000
- 325 Birthday parties celebrated and keep growing at a steady pace
- Adventica is associated with Ozas Shopping and Entertainment Centre contributing to the increasing footfall of the mall









after

### **Developments completed and ongoing** » continued



- Relocated escalators
- Common area converted to GLA
- Refurbished/extended tenants: Costa Coffee, Douglas, Pandora, Peek & Cloppenburg, Pinko





#### **Shopping City Buzau - redevelopment**

- GLA increase to 23,700m<sup>2</sup>
- Refurbishment of the existing part of the center, enlargement of foodcourt and entertainment area, outdoor terrace
- Relocated and enlarged tenants: CCC, Deichmann, New Yorker
- New stores: Carturesti, Cinema City\*, Hervis, LC Waikiki, Sinsay



after

\* Opening when easing of restrictions

## NEPI Rockcastle today

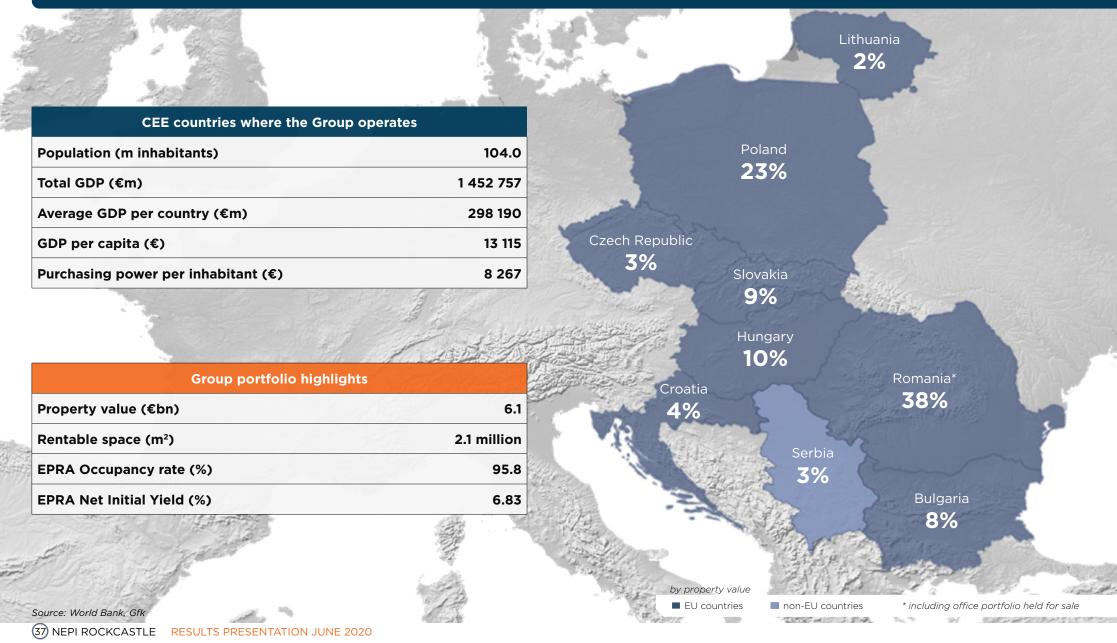
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### Large scale and geographically well diversified portfolio





# High quality dominant retail assets with large catchment areas

#### Portfolio at 30 June 2020\*

	Buildings/ Assets	GLA '000m²	Valuation €m	Annualised Passing rent/ERV €m	EPRA Occupancy %
TOTAL PROPERTIES	67	2 389	6 145	423	
INCOME-PRODUCING	62	2 147	5 952	412	95.8%
Retail	54	1 961	5 554	381	95.9%
Office	6	159	381	29	94.2%
Industrial	2	27	17	2	96.8%
DEVELOPMENTS	2	234	187	11	
Under construction**	-	19	38	11	
Under permitting and pre-leasing***	2	215	90		
Land bank			59		
NON-CORE	3	8	6	-	

\* Excluding joint ventures, including Romanian office portfolio held for sale

\*\* The properties under construction are extensions or refurbishments of existing properties.

\*\*\* Out of the six properties under permitting and pre-leasing, four are extensions or refurbishments of existing properties.

- 94% of the properties are less than 15 years old
- 65% of shopping centres are located in primary and capital cities
- 98% of the portfolio is located in cities with catchment areas of over 150,000 inhabitants
- Group-level managed, long-term relationships with key tenants

#### Portfolio classification breakdown



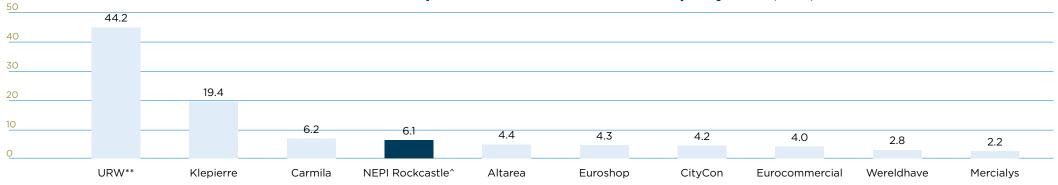
# 36,300m<sup>2</sup> Average size per asset

### Largest listed retail real estate company in CEE markets

	NEPI Rockcastle	URW	Klepierre	CA Immo^^	Immofinanz	Atrium	GTC^^
EPRA Net Initial Yield	6.83%	4.20%	5.10%	5.40%	5.80%	5.00%	6.90%
	-						



#### Continental European Retail Real Estate landscape by GAV (€bn)



\* Unibail-Rodamco-Westfield portfolio value only includes CEE assets

\*\* Unibail-Rodamco-Westfield portfolio value only includes European assets

\*\*\* Includes CEE and Turkish assets

^ Including Romanian office portfolio held for sale

^^not EPRA measure

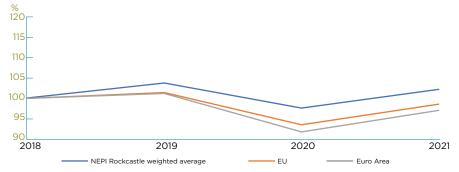
Source: NEPI Rockcastle information as at 30 June 2020. Peers company data are based on last reported financial statements.

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# CEE growth prospects expected to continue post COVID-19

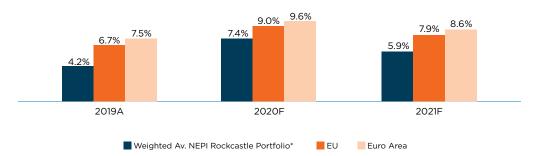
#### **Real GDP growth (%)**

NEPI Rockcastle's portfolio countries are expected to experience a more muted recession than the EU / Euro area

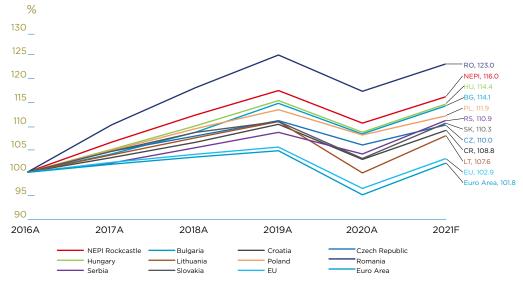


#### **Unemployment (%)**

NEPI Rockcastle's portfolio countries are expected to be more stable in terms of employment than the EU / Euro area

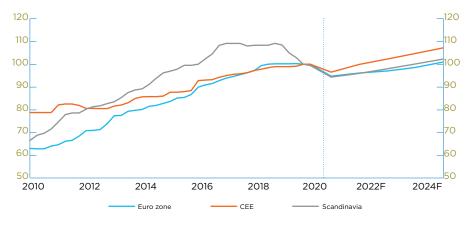






#### European Retail Rental Values (2019 Q4 = 100)

CEE prime retail rents are expected to return to their pre-virus levels by end-2021, far earlier than in Western Europe



Source: European Commission, European Economic Forecasts Spring 2020, Company Information. All growth rates based on local currency.

\*Weighted Average based on percentage breakdown of FY2019 GAV between NEPI countries: Bulgaria 8.0%, Croatia, 4.0%, Czech Republic 3.0%, Hungary 10.0%, Lithuania 2.0%, Poland 23.0%, Romania, 38.0%, Serbia 3.0%, Slovakia 9.0%. \*\*Index based on growth of private consumption expenditure per year.

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# CEE countries to receive a boost from EU recovery plan

€750bn EU Recovery Fund aiming to facilitate economic recovery across the EU:

- €390bn grants
- €360bn low-interest rate loans

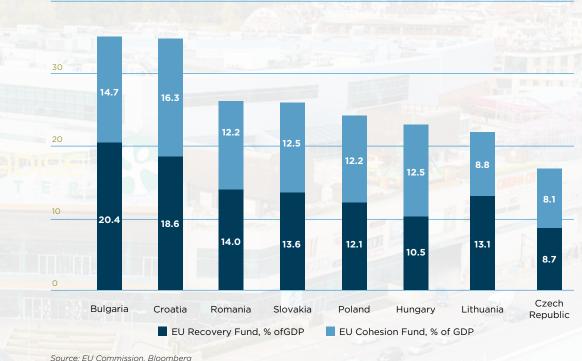
CEE region allocated 25% of the recovery fund (€187bn) with individual country support in excess of 15% of their 2019 GDP

Poland and Romania would receive the largest sums in CEE: €65bn and €33bn, respectively

The EU Recovery Fund comes alongside the proposed **€1.1tn** EU's regular seven-year budget for 2021-2027 (EU Cohesion Fund)

Focus of funding: infrastructure, green projects and improvements in structural efficiency

#### Preliminary allocation of the EU Recovery Fund and the EU Cohesion Funds in 2021-2027



\* Serbia not included in the chart above as non-EU country

Allocation available in the EU Recovery Fund and the Cohesion Fund support the recovery and resilience of the CEE economies



### Prudent financial strategy

#### **Robust balance sheet**

**36.1%** Prudent LTV

A marginal increase in LTV over the strategic threashold due to the devaluation of portfolio, **35%** remains the long-term target €379m Liquidity

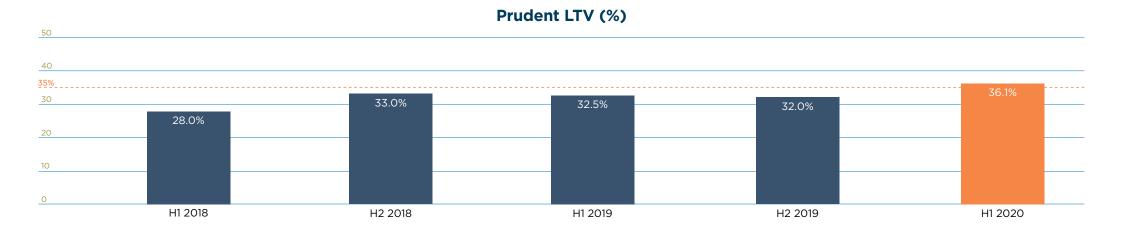
### €862 million

available liquidity as at 31 July including cash, cash collateral and available revolving facilities (€575m)



Assigned by Standard & Poor's (negative outlook) and Fitch (stable outlook)

Expected sale of Romanian office portfolio would further improve liquidity and decrease LTV by approximately 4pp

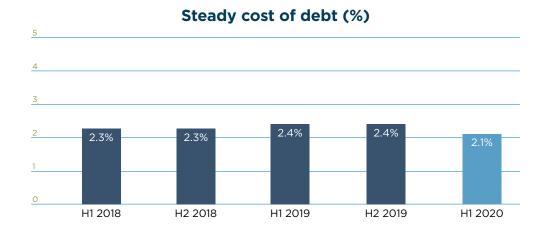


## Extending debt maturity and issuing the first green bond

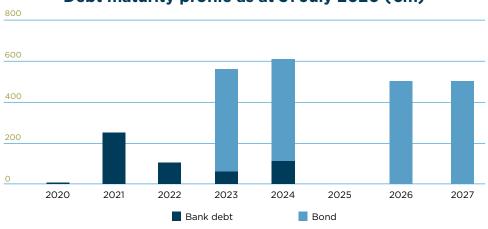
Remaining weighted average debt term (as at 31 July) Successful **€500m inaugural green bond** issued in July 2020 with a 7 year maturity gaining access to new investors and demonstrating our commitment to sustainability

Next bond repayment is not due until May 2023

Long-term interest rate risk fully hedged via caps and swaps; remaining weighted average hedge term: **4.6 years** at 31 July 2020



H1 2020 cost of debt lower compared to previous period due to liability management initiatives implemented in Q4 2019 and Q1 2020

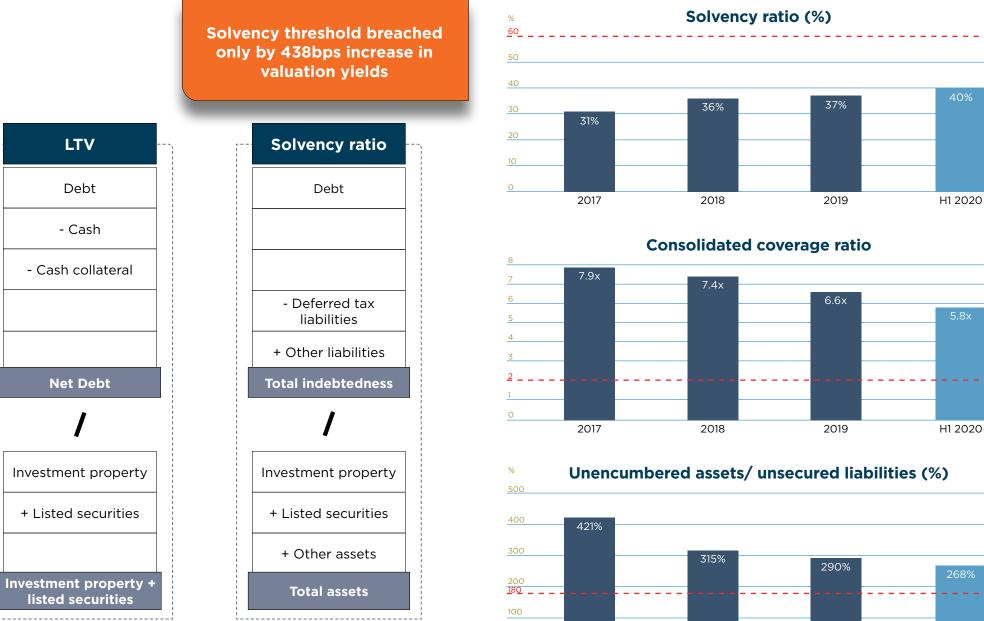


#### Debt maturity profile as at 31 July 2020 (€m)

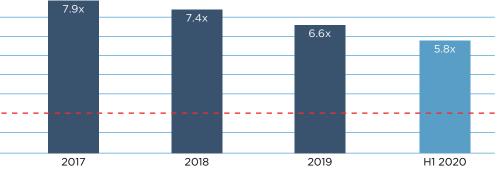
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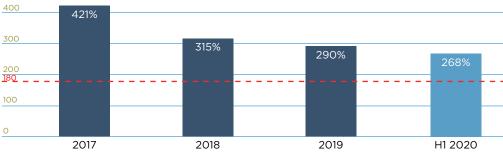
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## Significant headroom on unsecured debt covenants



Ratios computed based on IFRS Financial Statements





### Environmental, Social and Governance focus

**Over 50%** of the Group's assets have "Very good" or "Excellent" **BREEAM certifications**, confirming they are resource-efficient. The Company's goal is to have the entire portfolio green-certified by the end of 2022.

#### Environmental

€2.7bn Certified green buildings

**100% renewable energy** used in all common areas of the shopping centres, starting with 1 August

#### Social

Support for the Red Cross NGO

Food collectiong campaign

**Online platforms** supporting fundraising for COVID-19 fight

#### Governance

In the **Top 5** Sustainalytics rated companies in Real Estate Management (low risk - 12.5/100)

AA MSCI ESG rating "leader" among 91 companies in the real estate management & services industry

**Green Finance Framework implemented** 



**COVID-19: Accounting and property valuation**  CCC SAMSUNG sinsay # F # F # F

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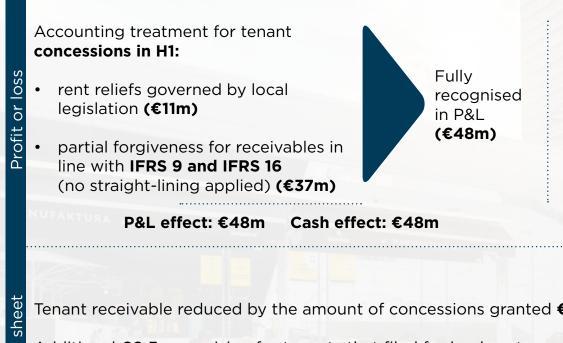
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### Impact of concessions in NOI

Lease modifications (concessions) recognised over the new lease term and accounted for prospectively by the lessor as from the date the modification is contractually agreed and signed between the parties (IFRS 16 - "Leases")

A few negotiations with tenants signed and agreed by 30 June 2020

Lease modifications not agreed and signed as at 30 June 2020 fully reflected in NOI (not recognised as lease incentives)



Accounting treatment for tenant concessions after contractualy agreed and signed terms (with prospective application in line with IFRS 16):

Straight-lining under the new modified lease agreement

Tenant receivable reduced by the amount of concessions granted €48m

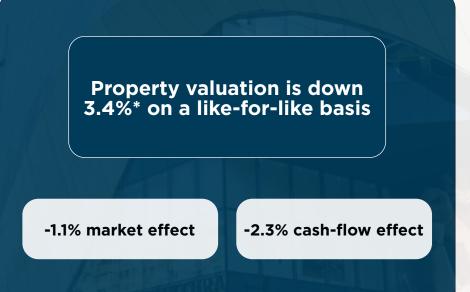
Additional €0.5m provision for tenants that filed for bankruptcy

Recoverable trade receivable balance of €83m; Collection will increase after conclusion and signing of negotiations

### Fair value losses on property valuation driven by COVID-19 context<sub>» continued</sub>

#### Fair value loss on property portfolio of €237m generated by COVID-19 context

Countries* —	Exit	rate	Discount rate		
	2020	2019	2020	2019	
Poland	6.11%	6.00%	7.81%	7.80%	
Hungary	6.28%	6.20%	7.65%	7.50%	
Lithuania	7.35%	7.20%	9.05%	9.00%	
Bulgaria	7.63%	7.41%	8.58%	<mark>8.3</mark> 6%	
Croatia	7.78%	7.55%	8.55 <mark>%</mark>	<mark>8.30</mark> %	
Czech Republic	6.38%	6.38%	7.07 <mark>%</mark>	6.70%	
Serbia	8.40%	8.17%	9.2 <mark>3%</mark>	8.98%	
Slovakia	6.62%	6.62%	7.38%	7.13%	
Romania	7.27%	7.25%	9.17%	9.52%	
Total	7.09%	6.97%	8.28%	8.14%	



\* Investment property in use on a like-for-like basis (excluding other properties held for sale)

## Fair value losses on property valuation driven by COVID-19 context<sub>» continued</sub>

#### External appraisers covering NEPI Rockcastle's portfolio

	Countries covered	Share of total portfolio (%)
Colliers International	Romania	33%
Cushman and Wakefield	Poland, Hungary and Lithuania	31%
Jones Lang LaSalle	Bulgaria, Croatia, Czech Republic, Hungary, Serbia and Slovakia	31%
DTZ (Cu <mark>shman and Wakefield affiliate partners)</mark>	Romania	5%

#### Valuation overview

"Material valuation uncertainty" included in the appraisers' report:

- less certainty can be attached to the valuation considering the current extraordinary circumstances
- valuation can be relied upon

#### **Changes in valuation assumptions:**

- Assumptions affecting short-term cash flows (2020/2021):
  - » various levels of rent holidays
  - » prolonged void periods

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- » higher levels of unpaid rents for the period
- » lower levels of tenants sales-based rents and ancillary income
- Assumptions affecting long-term cash flows and values:
  - » increased discount rates and exit cap rates to reflect greater uncertainty over long-term cash flows, liquidity and value and growth prospects on exit

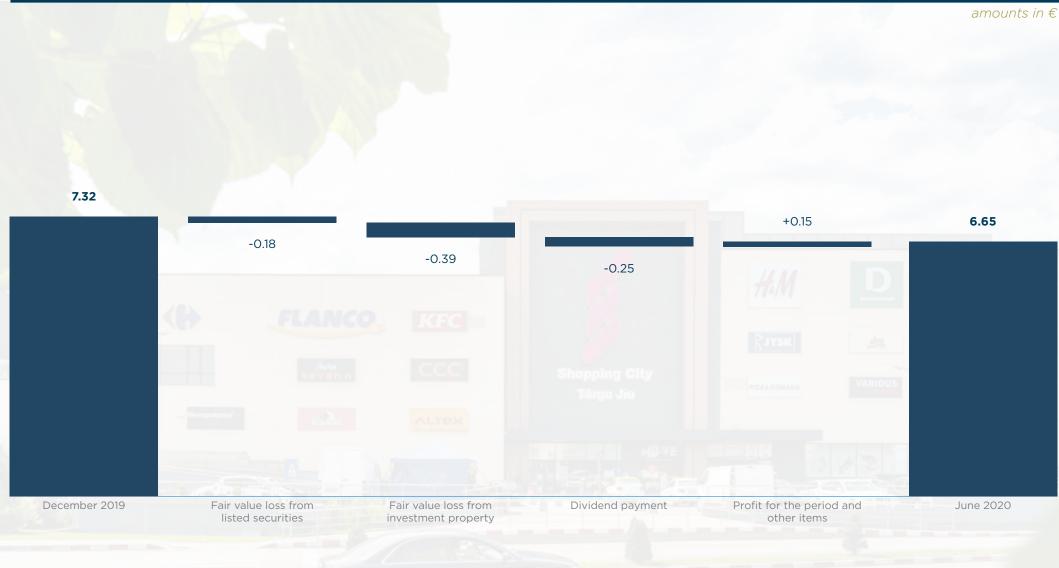


### H1 2020 distributable earnings

amounts in euro cents

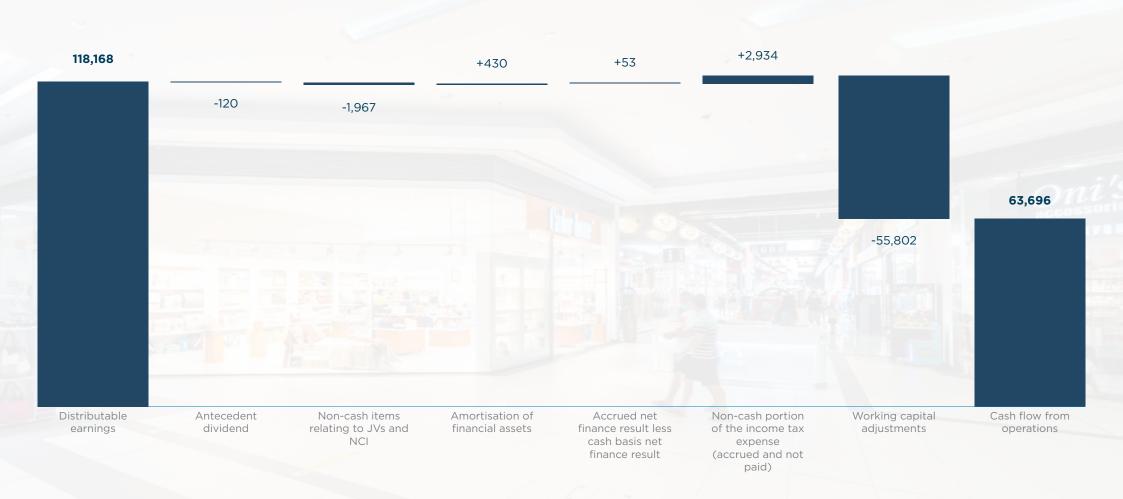


### EPRA NRV: from December 2019 to June 2020



# From distributable earnings to cash flow from operating activities

amounts in € thousand



# 2020 outlook

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## Summary & Outlook

#### H1 2020

- » €48m concessions granted to tenants recognised in H1 2020 NOI
- » Safety
- » Liquidity
- » Developments completed

H1 2020 interim dividend not declared / Capitalisation issue

**Full year 2020 outlook:** approximately 30% contraction of expected distributeable earnings per share, assuming:

- » No further macroeconomic disruptions / broad lockdowns
- » Continuation of the trading trends observed to date

Q&A



# Appendix

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# Reconciliation of profit for the period to EPRA Earnings and distributable earnings

amounts in €'000

EPRA Earnings	Jun 2020	Jun 2019
Earnings in IFRS Consolidated Statement of Comprehensive Income	(206 554)	224 729
Fair value adjustments of investment property	236 572	(90 104)
Fair value (loss)/gain and net result on sale of financial investments at fair value through profit or loss	108 770	(17)
Gain on disposal of joint ventures	-	(3 588)
Fair value adjustments of derivatives and losses on extinguishment of financial instruments	10 302	10 074
Transaction fees	-	1 603
Deferred tax expense	(26 879)	26 54
Adjustments above in respect of joint ventures	1 986	(1 180
Non-controlling interests	(487)	1,
EPRA Earnings	123 710	168 07
Basic number of shares for interim distribution	600 921 133	585 838 88
EPRA Earnings per Share (EPS)	20.59	28.69
Company specific adjustments:		
Amortisation of financial assets	(430)	(708
Reverse foreign exchange loss	-	470
Depreciation expence for property, plant and equipment	285	
Add back realised foreign exchange loss	-	(158
Reverse income from financial investments at fair value through profit or loss	(5 517)	(5 692
Accrued income from financial investments at fair value through profit or loss	-	6 53
Antecedent dividend	120	1 50
Distributable Earnings	118 168	170 030
Distributable Earnings per Share (euro cents)	19.66	29.02

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